



Certification Program Shipping Instructions for Backflow Unit

Packing Instructions:

- Please select a slightly oversized box with sufficient packing - It must protect your unit from any damage during shipping.
- Remove any adapter connection fittings or tools from your unit. They are not needed for calibration and will increase your packages' weight.
- Make sure all hoses, gauges, etc. required for operation are included.
- Remove all papers from inside the unit - We clean each unit and our process may damage unlaminated paper
- Prior to shipping, allow your kit to dry out – Simply lay your case out in a sunny spot and allow the water to evaporate. Often the foam will be wet after performing a test, this adds weight to your shipping costs and will cause you packaging to lose strength (wet cardboard is not that sturdy).

Please Include:

- A letter of introduction (or business card) that states the appropriate shipping and billing address.
- If there are any known repairs to be made, if there have been any abnormal service conditions experienced, or any changes in shipping/billing addresses please put a note sharing that information in your box or e-mail us a info@specialtyvalve.com

Ship unit to:

Specialty Valve & Controls Co.
3001 Griffith St.
Charlotte, NC 28203

We will call if additional repairs that are not covered under warranty are needed. Approximate turn around time is 1 to 4 business days.

Note: Your kit is a calibrated test instrument. If it is kept clean and protected in the field it will provide you excellent service. When these kits are abused, repairs may be required which delays the re-certification process.